



Copernicus Open Access Hub

[home](#) > [termsconditions](#)

Terms and Conditions

Terms of the Copernicus Data Hub portals and Data supply conditions

1. Introduction

The Copernicus programme is a cooperation of the European Union and the European Space Agency (ESA) for Earth observation. ESA coordinates the acquisition and delivery of Earth observation data. Starting with the successful launch of Sentinel-1A in 2014, the series of Sentinel satellites will deliver a wide range of data for environmental and civil security purposes.

Under the ESA – European Community GMES Agreement of 28 February 2008, as amended subsequently, the agency is charged with managing the GMES Space Component (GSC) Program. The Copernicus Agreement signed by ESA and the European Union (EU) on 28 October 2014, consistent with the EU Copernicus Regulation, ESA continues the activities related to the GSC Component.

2. Data supply

The Copernicus Data Hubs (Open Access Hub, Collaborative Data Hub, International Access Hub, Copernicus Services Data Hub) are ESA online portals, which make Sentinel data available to entities worldwide. The portals allow the searching for Sentinel data and the download of Sentinel data, selected by the user.

3. Copyrights

Any **Sentinel data** available through the Sentinel Data Hub will be governed by the [Legal Notice on the use of Copernicus Sentinel Data and Service Information](#).

Any **other contents** of ESA's Sentinel Data Hub websites are intended for non-commercial use. ESA grants permission to users to visit the site, and to download and copy information, images and materials from the website for non-commercial use. ESA does not grant the right to resell or redistribute any information, documents, images or material from its website or to create derivative works from material on its website. Use of material on the website is subject to the terms and conditions outlined below.

All material published on the ESA Sentinel Online websites is protected by copyright and owned or controlled by ESA or the party credited as the provider of the content, software or service. Copyright in the material must be recognised by an appropriate on-screen credit in a form such as "European Space Agency - ESA". If a remote sensing product is being used, the credit "ESA remote sensing data" must be added, plus, if applicable, "image processed by (name of the institution as indicated on the Internet Server)".

4. User registration

To access Sentinel data at the Sentinel Data Hub portals, individuals and entities need to register as a user and provide information to ESA. Through the registration, the user will be granted access to Sentinel data.

5. Personal data privacy

When the user accesses ESA's Sentinel Data Hub websites, registers as a user or downloads content, certain information about users, such as internet protocol (IP) addresses, data downloaded, software used and time spent, as well as other similar information, will be stored on ESA servers.

The collected information will be used by ESA only for the traffic analysis of the webpage, as well as for monitoring, reporting and communication regarding the distribution and use of Sentinel data towards ESA internal bodies, ESA Member States, the European Union and the general public. Whenever sharing user information with individuals or entities other than ESA, the data will be shared anonymously.

6. Use of cookies

Cookies are pieces of information that a website transfers to an individual hard drive for record-keeping purposes; passwords are not saved in cookies. Cookies help ESA to know which pages are most often accessed and helps ESA to ensure that its website responds to users' needs.

If you do not wish to receive a cookie, or if you wish your browser to notify you when you receive a cookie, you may use the option on your web browser to disable cookies. Click on the "Settings" icon in your browser to learn how to change cookie preferences. However, please note that if you disable all cookies you may not be able to take advantage of all the features available on this website.

ESA does not use personal identification details transferred through cookies either for promotion or marketing purposes, nor will such information be shared with a third party.

7. Availability of the Service

ESA will make best efforts to provide the Sentinel data access service through the Sentinel Data Hubs. It is understood and recognised by all individuals and entities having accepted the Conditions, that ESA is not in a position to guarantee the availability of Sentinel data through the Sentinel Data Hubs.

In particular, ESA reserves the right to review, modify, suspend or terminate the provision of Sentinel data through the Sentinel Data Hubs at any time in the event:

- of technical capacity constraints due to the number of user requests
- of lack of sufficient funding for sustaining Sentinel missions, and associated facilities and activities
- that satellite or ground system failure occurs
- that planned activities of related Sentinel systems and facilities are suspended or cancelled in order for ESA to carry out activities considered of a higher priority.

The operating entity, i.e. ESA, may modify the Sentinels' operations plans at any time, should it consider such corrective action necessary for ensuring the missions safety and success.

8. Waiver of Liability

With regard to the service offered by ESA through the Sentinel Data Hub portals, the user shall have no claim against ESA, its employees, related entities or employees of such entities, for any injury to, or death of its own employees or employees of related entities or for damage to or loss of its own property or that of its related entities, whether such injury, death, damage or loss is caused through negligence or otherwise, except in the case of gross negligence or wilful misconduct.

9. Use of the Sentinel Data Hub

By registering at the Sentinel Data Hub portals, accessing and/or downloading available Sentinel data, the user shall act in good faith and shall not misuse or interfere the service of the po

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